



## INSTALLATION

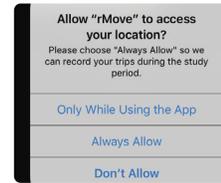


For Android  
v4.4 and newer

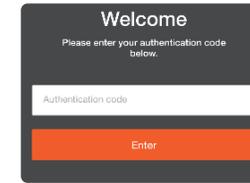


For iPhone  
iOS 9 or higher

### A Allow location access



### B Enter your code



### C Select who you are



## Installing rMove

- Using the [App Store](#) (iPhone) or [Google Play Store](#) (Android) app on your phone, search for **rMove by RSG**.
- Click **“Get”** (iPhone) or **“Install”** (Android) to install rMove on your phone.
- A** **Open** the rMove app. If the app asks to:
  - “allow notifications from the app,” please click **“Allow.”**
  - “allow rMove to access your location even when you are not using the app”, please click **“Allow.”**
- B** Enter the **authentication code** you were provided.
- C** **Select your name** from the list of participating household members.
  - Note: Please ensure all other participants in your household have rMove installed on their phones.
- Read the rMove license agreement and press **“I Accept”** if you accept the terms and conditions. You may now begin using the app.
- Please ensure you complete these steps **before** your first travel day.

## How rMove Works

- rMove’s goal is to capture the **Where, When, Who, Why & How** of your travel.
- rMove will **automatically capture** the **Where and When** for each trip using your smartphone. You can also add a trip that rMove missed.
- After you confirm or edit these initial details, rMove will ask you the **Who, Why, & How** of each trip.
- rMove will also let you **edit** a trip when needed:
  - You can split one trip into two trips by selecting **“add a stop along the way”**.
  - You can merge one trip with another trip by selecting **“remove this stop”**.
  - You can delete one trip by selecting **“delete trip”**.
  - If your trip has incorrect information, you can select **“other”** to report the error.
  - Note: If rMove loses GPS signal, you may be asked to confirm or provide the start time, end time, and location details for a trip.*
- After each travel day, you will also receive a **“Daily Summary”** survey.

### As a Reminder...



Make sure your **“Location Services”** are **ON** (and using the high accuracy setting for Android).

Make sure your **WiFi is ON** (WiFi does not need to be connected to a network, just ON).

Try to keep your phone **fully charged**. rMove may affect battery life.



For more help with rMove, visit <https://rmove.rsginc.com>